



Supplier Code of Conduct

This is the way we do business



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Dear Supplier,

This is Veracel Celulose's Supplier Code of Conduct, which aims to guide you on the main principles that govern relationships between Veracel and its suppliers.

For Veracel, ensuring the longevity and integrity of our partnerships is fundamental to our mission of following sustainable practices to convert renewable resources into high quality bleached pulp fiber.

At various stages of our supply chain, we engage in partnerships with companies of different locations, size and complexity, each with its own history and challenges. In this relationship, it is essential to promote good practices and effective corporate governance.

We believe that our principles, values and practices can be incorporated throughout the supply chain of our suppliers and their related parties, including subcontractors, to implement best practices in corporate governance, social, environmental and human rights, for the benefit of all, regardless of their nature. These values and practices reflect high ethical and moral standards and are designed to ensure the credibility and maintain the image of Veracel and its suppliers. In addition to building healthy, transparent and sustainable relationships, they set the stage for us to achieve our business goal of being a global benchmark in sustainability.

Therefore, in this document, we share our values and the behaviors we expect from our partners while reaffirming our commitment to best corporate governance practices.

The topics covered here are intended to address the legitimate interests of all stakeholders involved in the provision of services and products to Veracel.

If you have any questions, criticisms or suggestions for improvements in our relationship, contact your contract manager or send us a message via "[Contact us](#)" channel on www.veracel.com.br.

This initiative is expected to strengthen the alliance between Veracel and its suppliers by creating a business environment that is suitable for the growth and sustainable development of the supply chain.

Veracel Leadership



Contents

INTRODUCTION	5
VERACEL'S PURPOSES	5
SCOPE	6
CONDUCT OF SUPPLIERS	6
1. COMMITMENTS TO PEOPLE AND HUMAN RIGHTS	7
1.1 DIVERSITY, EQUITY AND SOCIAL INCLUSION	8
1.2 CHILD AND SLAVE LABOR OR SIMILAR AND CHILD SEXUAL EXPLOITATION	8
1.3 OCCUPATIONAL HEALTH AND SAFETY	9
1.4 WORKING CONDITIONS.....	10
1.5 ENVIRONMENT, BIODIVERSITY AND SUSTAINABILITY.....	10
1.6 RELATIONS AND DIALOGUE WITH MINORITY GROUPS.....	12
1.7 SELECTION AND HIRING CRITERIA.....	12
2. BUSINESS ETHICS	13
2.1 INTEGRITY AND TRANSPARENCY IN RELATIONSHIPS.....	13
2.2 PREVENTION OF FRAUD, CORRUPTION, MONEY LAUNDERING AND TERRORISM FINANCING	14
2.3 CONFLICT OF INTEREST PREVENTION	14
2.4 GIFTS AND HOSPITALITY ITEMS FOR VERACEL EMPLOYEES	15
2.5 UNFAIR COMPETITION	15
2.6 SUPPLIER ASSESSEMENT.....	15
2.7 CONFIDENTIAL INFORMATION AND INTELLECTUAL PROPERTY	16
2.8 INTERNATIONAL TRADE AGREEMENTS, TREATIES, CONVENTIONS AND CONTROLS	16
2.9 DATA PRIVACY AND PROTECTION	17
2.10 MINERALS FROM CONFLICT ZONES.....	17
3. CONDUCT RELATED TO VERACEL	18
3.1 COMPLIANCE WITH LEGISLATION, RULES AND CONTRACTS	18
3.2 IMAGE AND REPUTATION	18
3.3 PRESS AND SOCIAL MEDIA.....	18
3.4 COMMUNICATION, TRAINING AND COMPLIANCE PROGRAM	19
3.5 EXPECTATION OF CONDUCT	19
3.6 ANONYMOUS COMMUNICATION CHANNEL	19
3.7 CODE VIOLATIONS AND CONSEQUENCE MANAGEMENT	20
STATEMENT OF RESPONSIBILITIES	21





INTRODUCTION

Our mission is to inspire people to act responsibly and promote a decent, safe and better environment. This purpose also extends to the operations of our suppliers and partners. Therefore, the purpose of this Veracel Supplier Code of Conduct is to provide guidance and clarify the set of values that we consider to be ethical and socially and environmentally responsible in our business relationships.

We recognize that successful and sustainable partnerships are based on honest, respectful relationships in which people receive fair and healthy social treatment.

Strengthening our reputation for honesty is vital, and we spare no effort to maintain it. Therefore, **Veracel has zero tolerance for corruption , discrimination or unethical behavior.**

This Supplier Code of Conduct defines the behavior we expect from our suppliers and stakeholders. The principles disclosed here are essential for us as a company, for society and for our stakeholders as they promote the Veracel way of doing business.

We count on your indispensable support in extending these criteria and guidelines to your entire supply chain, including customers, partners, raw material suppliers and service providers directly or indirectly involved in the company's operations.

We provide a reporting channel for all stakeholders involved in our relationship through which violations or non-compliance with this Code can be reported confidentially and, if desired, anonymously.

VERACEL'S PURPOSES

- **Being responsible:** Living our values responsibly, being accountable to others and understanding our role in society;
- **Inspiring people:** Leading by example through values and practices, inspiring people through our attitudes that show how we should do things;
- **Valuing life:** Reaffirming the importance that Veracel places on life in its various forms. Thinking beyond people's well-being and health, including environmental conservation .

1. Acts of Corruption: Abuse of power or authority by a person to gain an advantage. The most common form of corruption is bribery.
2. Stakeholders: Groups of people or organizations that may have some type of interest in Veracel's operations.
3. Environment: Preserving and valuing different forms of life, ensuring the physical and emotional safety of our employees, caring for the working and social environment as we value a healthy and safe working environment.



SCOPE

This Code covers Veracel's entire value chain, including our service providers, suppliers and their employees (whether owned or outsourced), business partners, contractors or subcontractors, consulting firms and their employees, partners, managers, affiliates, subsidiaries, controlling companies, companies under common control (whether natural or legal entities) in the course of providing services or supplying products or in their interaction with agents on behalf of or for Veracel (all defined in this Code as "Suppliers and/or Stakeholders").

Veracel encourages and expects its suppliers to adopt:

- Means to improve the corporate governance maturity of their processes, such as the creation of an Internal Compliance Program and Anonymous Communication Channels to report violations of procedures and rules;
- Means of proactively engage in Veracel's education efforts on topics covered in this Code;
- Means to disseminate content and resources so that its employees and stakeholders can be trained and qualified to identify behavior and ethical deviations;
- Means to emphasize the training of stakeholders on the content of this Code and to report to Veracel upon request;
- Means to facilitate everyone's access to job opportunities, development and career advancement, regardless of personal features.

CONDUCT OF SUPPLIERS

In the similar way to Veracel employees, suppliers and their stakeholders who carry out activities on behalf of Veracel, within or outside Veracel, are expected to act in accordance with our values and principles, which are described on Veracel's Code of Conduct, available at <https://www.veracel.com.br/>.

Suppliers under contract to Veracel shall maintain regular registrations, licenses and documentation, documentation with the appropriate regulatory and supervisory bodies in order to fully perform their duties, while maintaining appropriate management frameworks, such as corporate policies and guidelines, risk management, on-boarding and training activities, and providing sufficient and appropriate human and technological resources to fulfill their commitment to Veracel.

In addition, suppliers are expected to follow Veracel's rules and procedures for entering and exiting physical and technological environments, using the Employee Registration and Traceability System as defined by internal procedures, when accessing areas owned and used by Veracel.

Suppliers shall also take care of Veracel's goods and products provided for the work to be carried out. They shall indemnify Veracel for any damage caused to Veracel as a result of the activities, acts or omissions of the suppliers or their stakeholders.

1 COMMITMENTS TO PEOPLE AND HUMAN RIGHTS

Veracel's Supplier Code of Conduct is based on the United Nations Guiding Principles on Business and Human Rights, which outline the responsibility of business organizations to respect human rights in all their operations and value chains. This includes identifying, preventing, mitigating and remedying negative impacts on human rights, whether direct or indirect.

Veracel respects and promotes human rights in its activities, establishing and constantly monitoring its business relationships in order to assess the commitment of our suppliers to principles and values related to human rights.

Therefore, suppliers and their stakeholders shall not tolerate coercive business practices to gain an advantage, corporal punishment, violence, threats, intimidation, abuse of power or any form of harassment (moral, sexual, racial, political and religious) committed or consented to by suppliers and their stakeholders as a Veracel partner.

Where we identify practices that are inconsistent with these principles and values, we will ask for positioning, response, mitigation and remediation of the deviation, considering the application of measures.

We expect our suppliers to treat everyone with whom they interact with respect and dignity, and to promote a work environment free from harassment and any form of discrimination or ableism.



1.1 DIVERSITY, EQUITY AND SOCIAL INCLUSION

As we engage in various activities to promote a diverse and inclusive corporate environment, where each individual is unique and able to grow and develop both personally and professionally, we understand that, when relating to Veracel, our suppliers and their stakeholders are required to:

- Respect and promote diversity in their operations and work environment by valuing gender identity and expression, background, race and ethnicity, sexual orientation, age, creed, religious practices, political beliefs or party affiliation, ideology, social class, people with disabilities, marital status, whether or not they have children, trade union membership;
- Provide for the inclusion of people with disabilities in the workforce, in accordance with Article 93 of Law 8213/1991 and in compliance with the guidelines of the Brazilian Inclusion Law (Law 13.146/2015) and other quotas established by law;
- Ensure a level playing field for recognition, empowerment and promotion of minority talents.

In this regard, Veracel recommends:

- Implementing education and literacy activities to raise awareness and reduce biased behavior;
- Promoting job creation for minority groups;
- Ensuring equitable training opportunities for minority groups, thereby fostering an inclusive environment conducive to professional development, so that together we can reverse historical damage and build a more socially just society for everyone;
- Committing to the rights and protection of indigenous and/or traditional communities and requiring our suppliers and partners to uphold these rights in every business relationships to Veracel.

1.2 CHILD AND SLAVE LABOR OR SIMILAR AND CHILD SEXUAL EXPLOITATION

Veracel previously evaluates suppliers in business relationships and monitors them over the course of these interactions. Identification of any of the practices listed above will result in business sanctions by Veracel, without prejudice to any applicable legal measures.

Suppliers and their stakeholders shall prohibit and repudiate the exploitation of children and adolescents (including for profit, valuables or other elements of exchange), child labor, forced or slave-like labor and human trafficking.

We recommend that suppliers and their stakeholders develop policies to address the illegal and irregular working conditions identified here.



1.3 OCCUPATIONAL HEALTH AND SAFETY

Veracel's values always put life first and recognize that people are our most valuable asset. This means that we will not compromise the health and safety of people throughout our supply chain.

We therefore call on our suppliers and their stakeholders to share this commitment and together we can achieve excellence in health and safety practices and performance.

When providing services to Veracel, suppliers are required to:

- Provide health and safety conditions in the work environment in accordance with applicable laws and Veracel's standards and procedures described in the contract;
- Commit to addressing occupational health and safety issues for all employees in accordance with the Labor Laws and the ILO Code of Practice on Safety and Health in Forestry Work ;
- Prohibit the consumption of alcoholic beverages during working hours and the use and possession of drugs in the workplace, as well as during rest and meal breaks. We understand that a state of mind altered by the use of these substances can affect employee safety and performance. Weapons of any kind are not permitted on Veracel premises, except for expressly authorized professionals;
- Provide ongoing training on proper protection and emergency response.

In this respect, we recommend that our suppliers and their related parties:

- Seek to engage employees in initiatives related to health, safety, environmental stewardship and local community projects;
- Keep contract management department informed of the development of occupational health and safety indicators as well as the results of work accident investigations on current contracts with Veracel;
- Contribute to Veracel-sponsored monitoring and audits by adopting and managing plans of action and continuous improvement.
- Provide safety equipment and information about workplace hazards.

4. ILO: International Labor Organization, is responsible for the formulation and application of international labor standards, it is the only United Nations agency with a tripartite structure, composed representatives of governments and employers' and workers' organizations.



1.4 WORKING CONDITIONS

Suppliers and their Related Parties shall provide decent working conditions for their employees on a mandatory basis:

- Working hours, compensation, benefits, and health and safety requirements shall comply with local labor laws;
- They shall comply with the labor and social security laws, collective bargaining agreements and conventions, with their established standards and norms;
- The right to free association with unions and collective bargaining shall be guaranteed in accordance with applicable laws;
- Commitment to the ILO Declaration on Fundamental Principles and Rights at Work;
- They agree to provide Veracel with regular, formalized services that ensure full compliance with labor standards (legal, administrative, regulatory or collective).
- Housing conditions and respect for privacy: Accommodation for employees, if any, must comply with all applicable laws and regulations and isolated from the production or operations areas. The houses must be safe, clean and freely accessible to employees, irrespective of time.

Compliance with labor standards may be monitored by Veracel, which shall have the right to suspend invoices, in whole or in part, if a labor risk is identified.

In any case of labor risk, payment will be suspended without incurring any interest or monetary correction. Payment will not be released until the risk has been eliminated.

1.5 ENVIRONMENT, BIODIVERSITY AND SUSTAINABILITY

Caring for our planet is one of our values. Below are the minimum requirements that represent the practices and standards that Veracel expects from its suppliers and their stakeholders. We recognize that the environmental quality of operations, products and services is a key factor in business sustainability. Therefore, we are committed to maintaining our supply chain in compliance with applicable environmental legislation.

Therefore, suppliers are required to:

- Comply with environmental laws applicable to their products and services;
- Provide products and services with the proper environmental licenses, permits and registrations;
- Ensure that waste is properly managed through initiatives to reduce or eliminate waste, modify production processes, maintain equipment, replace, conserve, recycle and reuse;



- Identify and control hazardous substances or products that may pose a risk when dispersed in the environment, so that the entire process of use is safe;
- Recognize the environmental aspects and impacts caused by their operations, products and services, and plan the control and restoration of ecosystems and biodiversity required to keep them under control, not limited to compliance with applicable laws or standards;
- Commit to restoring ecosystems and their values to their previous state and/or provide adequate compensation to restore these values in the case of deforestation, conversion or logging;
- Fulfill our commitment to the protection of wildlife, knowing that the hunting of wild animals is not allowed in Brazil and is considered an environmental crime, as established by the Environmental Crimes Law, Federal Law Nº 9,605/1998;
- Minimize, reduce or limit the use of chemicals/toxins and mentioning fertilizers (chemicals) and pesticides when using them;
- Not to use chemicals listed in the Stockholm and Rotterdam Conventions in the operations;
- Commit not to use Genetically Modified Organisms (GMOs) in seedling, forest or eucalyptus wood production in accordance with certification standards and policies of the Forest Stewardship Council® (FSC®);
- Upon request, provide Veracel with environmental performance information, such as environmental assessments, product life cycle, certifications and product technical sheets;
- Commit to protecting forest areas, natural ecosystems and plantations from unauthorized or illegal resource use, settlement and other illegal activities or crimes, such as burning, illegal extraction of timber and/or minerals;
- Follow regulations on the prohibition or restriction of certain substances, as well as on labeling, handling, recycling and disposal;
- Respect our commitment to protect native forests, as required by the Brazilian Forest Code, Federal Law Nº 12,651/2012;
- Commit not to plant crops on peat soils;
- Control, report and adopt effective measures to reduce greenhouse gas emissions in their operations and value chains.

We also strongly encourage suppliers to take proactive measures to reduce their environmental impact, such as reducing waste, energy and water consumption, etc.





1.6 RELATIONS AND DIALOGUE WITH MINORITY GROUPS

Veracel works in constant and appropriate dialogue with local communities, based on a positive, long-term shared agenda for sustainable local development, respecting freedom of expression and peaceful demonstration in accordance with the law. In this regard, suppliers and their related parties are required to:

- Respect the rights and spaces of communities, peoples and other disadvantaged and/or minority groups, and obtain their free, prior and informed consent to their commercial activities and/or provision of services, without any form of land eviction or privatization;
- Commit to and respect legal and customary (or traditional) rights to land, fisheries and forest tenure (or ownership) within the national food security framework.

We also recommend, where possible, fostering initiatives that have a positive impact on these groups, such as the promotion and support of local employment, provision of local inputs, education and development of local infrastructure.

1.7 SELECTION AND HIRING CRITERIA

The procedures for hiring employees **must** respect the professional's rights and ensure that original documents are not retained for more than 48 hours (except identification documents, which can never be retained) and that no financial deposits are requested as guarantee of employment.

Nobody should be employed without prior verification of original identification documents in order to **avoid** the hiring of persons aged below 16. Like Veracel, suppliers cannot hire persons below 18, except as apprentices, to work at the company's units.

Seasonal and temporary positions **must** be formalized through a valid agreement signed by the professional.

The minimum components of employment relationship, such as hours worked, overtime, payment, benefits, leave, disciplinary and complaint systems, **must** be freely agreed upon between the employer and employee within the limits of the laws in force, and **must** be documented in writing and signed by both parties. Any change in this relationship must be established in a formal document in writing, agreed to by the parties.

We recommend the supplier to set up an employee services channel to address administrative issues, provide clarifications and receive complaints. The same rights and criteria described in this Document apply to the management of outsourced manpower or that subcontracted by the supplier



2 BUSINESS ETHICS

Ethics guide our behavior as an organization so that we can select our suppliers based on the values, principles and practices described in this Code and in accordance with Veracel's selection and hiring procedures.

Veracel encourages suppliers to be aware of and operate in accordance with international covenants, agreements, treaties and conventions applicable to their industry. This attitude is expected to spread throughout the value chain.

2.1 INTEGRITY AND TRANSPARENCY IN RELATIONSHIPS

Doing the right thing is one of Veracel's values. We believe that transparency is essential to a successful partnership.

Therefore, our suppliers and their stakeholders shall:

- Commit to the truthfulness of all information provided to Veracel, including legal-fiscal, economic-financial, health and safety, environmental, quality, service provider' professional training data;
- Ensure clarity and transparency in the information provided to Veracel during contract and amendment negotiations, requests for information and audits, and contract management, while avoiding practices that do not contribute to the smooth running of processes and quality of services;
- Grant Veracel the right to conduct audits focused on the transactions signed between the parties, without jeopardizing the smooth operation of the supplier's activities and legal and contractual obligations;
- Do not alter any figures, especially those that may affect or alter Veracel's management reports or financial statements;
- Ensure that the supplier's employees and stakeholders are aware of this document and its content and apply them on their daily operations;
- Implement business continuity plans that are appropriate and compatible with Veracel's operations and business.

We recommend that our suppliers:

- Operate positively with objectivity, honesty, dignity, respect, transparency, loyalty, courtesy, mutual respect and cooperation;
- Ensure that appropriate management systems are in place to provide high quality and safety services contracted by Veracel;
- Always seek to formalize key communications in writing;
- Promote awareness activities related to ethics and business conduct whenever possible.

2.2 PREVENTION OF FRAUD, CORRUPTION, MONEY LAUNDERING AND TERRORISM FINANCING

Veracel reinforces its commitment to the promotion of a decent business environment and operations in compliance with national and international Anti-Corruption legislation. Therefore, suppliers and their stakeholders are required to:

- Operate in strict accordance with all applicable laws, including global anti-corruption and anti-bribery laws, and those that apply to Veracel in the countries where it operates.
- Implement procedures to prevent any actions that facilitate or result in violations of the law.

Fraud, corruption, money laundering and terrorism financing are unacceptable and subject to legal and contractual measures. These prohibited activities include:

- Offering, paying, promising, transferring or authorizing the payment of money, valuables or benefits, directly or indirectly, to Veracel employees or third parties acting on its behalf;
- Making false or inaccurate statements about financial transactions;
- Falsifying documents, trademarks or products;
- Ignoring situations of suspected fraud or corruption, whether or not involving money;
- Financing or paying for illegal activities;
- Hiding accidents and/or incidents that affect the provision of services contracted by Veracel;
- Inducing or causing others to act improperly or illegally on behalf of Veracel.

2.3 CONFLICT OF INTEREST PREVENTION

Potential conflicts of interest are situations in which personal interests or the interests of those close to you interfere with decision-making on behalf of Veracel.

Veracel implements means to evaluate potential conflicts of interest prior to and during the term of signed contracts. Suppliers are required to:

- Ensure the accuracy of information reported in the due diligence process prior to entering into a contractual relationship with Veracel;
- Comment on any observations arising from Veracel's internal monitoring;

- Make sure that there is no conflict of interest when acting on behalf or for the benefit of Veracel;
- In the event that a conflict of interest is identified involving personal or economic gain, relationships with Politically Exposed Persons or representatives of political parties, suppliers agree to disclose such events to Veracel as soon as they become aware of the case;
- Notify the Veracel Internal Audit and Compliance Department about any type of personal, family, intimate friendship or business relationship among Veracel suppliers, employees and former employees.

2.4 GIFTS AND HOSPITALITY ITEMS FOR VERACEL EMPLOYEES

These items may only be offered to Veracel employees in accordance with the criteria set forth in our Code of Conduct, which is available on www.veracel.com.br/boa-conduta, following rules and criteria established by the current procedure.

2.5 UNFAIR COMPETITION

Suppliers must comply with unfair competition laws and practices and are prohibited from entering into agreements and commitments that facilitate cartel formation, dumping or other illegal and/or abusive practices. **Acts of industrial espionage and other unfair competition practices will not be tolerated.**

2.6 SUPPLIER ASSESSEMENT

Veracel periodically conducts integrity assessment on suppliers and potential suppliers to assess the risk of fraud and corruption. In addition, this analysis supports internal decision-making regarding the continuity of the business relationship in the event that the supplier appears on public blacklists or negative media, or is no longer able to fulfill commitments made to Veracel.



5 Dumping: When a company exports a product at a price (export price) that is lower than the price charged for a similar product sold in the domestic market (normal value).



2.7 CONFIDENTIAL INFORMATION AND INTELLECTUAL PROPERTY

Suppliers shall maintain the confidentiality of Veracel matters and to protect and preserve intellectual property rights. Therefore, confidential, strategic and/or exclusive information related to Veracel shall not to be disclosed or used for the benefit of suppliers or third parties and shall be limited to those individuals who need to know and use such information for the specific purpose of supplying products or providing services.

Suppliers shall maintain the security and confidentiality of Veracel files, data and information in their possession and to ensure that their stakeholders comply with the confidentiality provisions.

The following information is considered confidential unless and until it becomes publicly available through any media:

- Technical and commercial product data;
- Business and marketing goals, tactics and strategies;
- Annual budgets;
- Short- and long-term planning;
- Purchasing volumes and terms;
- Research results;
- Statistical, financial, accounting, and operational data;
- Information regarding commercial contracts between Veracel and suppliers.

2.8 INTERNATIONAL TRADE AGREEMENTS, TREATIES, CONVENTIONS AND CONTROLS

Veracel encourages suppliers to be aware of and operate in accordance with international conventions, treaties and agreements applicable to their industry, such as import and/or export control regulations. Suppliers are required to provide accurate and truthful information to customs authorities whenever requested or inspected. In addition, they are expected to disseminate these measures throughout their supply chain.

2.9 DATA PRIVACY AND PROTECTION

Suppliers shall ensure that their operations comply with the current provisions of the General Data Protection Act N° 13,709/18 (LGPD) on data protection and privacy.

We reinforce the legal requirements by demanding that personal information and/or information protected by the LGPD be anonymized or destroyed when no longer in use or at the request of the data owner, so that it can no longer be used or recovered.

Suppliers and their employees are required to:

- Be fully aware of the legal requirements for processing personal information;
- Verify which data are really needed to provide the contracted services before collecting, accessing, using, storing, disclosing or processing them in accordance with the aforementioned law;
- Ban the sharing of access or passwords with third parties and use of third party passwords to access corporate systems or computers;
- Have no expectation of privacy when using Veracel equipment and resources. Veracel may access content created and/or transmitted by them, subject to the applicable laws;
- Notify Veracel when becoming aware of violations or incidents that result in non-compliance with the law;

Still on this subject, we recommend suppliers and their related parties:

- Establish appropriate structures for managing cybersecurity, privacy and data protection risks for their operations, as well as controls and remediation plans for situations where vulnerabilities are identified.

2.10 MINERALS FROM CONFLICT ZONES

The supplier **must** ensure the trustworthy origin of the minerals used in their products, considering social and environmental aspects of the extraction and production processes, and ensure that they do not contain substances derived from conflict regions, or finance or benefit armed groups directly or.





3 CONDUCT RELATED TO VERACEL

3.1 COMPLIANCE WITH LEGISLATION, RULES AND CONTRACTS

Compliance with laws, standards and contracts is intended to add value to Veracel's business with its suppliers in a sustainable, honest and ethical manner. This includes respect for health, safety, the environment, human and labor rights, and local, state and federal laws.

Suppliers are required to comply with the contractual obligations established between the parties, respect and ensure that their employees and stakeholders respect this Code of Conduct throughout the contractual period. Any changes to the contract, even if requested by Veracel, are expected to be approved in advance and in writing by the Contract Manager and can be negotiated by our directors.

Suppliers shall enable Veracel, or a third party authorized by Veracel, to verify compliance with the conditions expressed in this Code through communication, dissemination of information and, if Veracel deems it to be required, periodic audits of operations and/or services contracted by Veracel.

In the case of outsourcing of services contracted by Veracel, suppliers are required to ensure that their subcontractors comply with the requirements detailed in this Code of Conduct, or their own equivalent codes of conduct and their own methods of monitoring outsourcing activities, and take full responsibility for the outsourced work

3.2 IMAGE AND REPUTATION

Any inappropriate behavior by our suppliers and their stakeholders may have an immeasurable negative impact on Veracel's image and reputation and may expose Veracel to legal issues. Therefore, suppliers and their stakeholders are expected to uphold Veracel's image and reputation.

Therefore, when providing services or visiting Veracel facilities:

- The sale and exchange of items of special interest to suppliers and/or employees on Veracel premises are prohibited;
- Electioneering is not permitted on Veracel facilities.

3.3 PRESS AND SOCIAL MEDIA

When posting on social media, suppliers and their stakeholders are required to respect Veracel's values and this Code and to obtain explicit and prior permission to mention Veracel, its employees, third parties or business relationships with Veracel, with or without explicit mention of the Veracel's name or brand.

Videos or photos of Veracel's operations are permitted only with the prior and express approval of the contract manager. The use of Veracel's name in political activities is not permitted, nor is the use of the position at Veracel for the benefit of the politicians or parties.



3.4 COMMUNICATION, TRAINING AND COMPLIANCE PROGRAM

Veracel encourages its suppliers to improve and establish compliance programs that, among other activities, provide training to employees and permanent service and supply partners on topics related to the safe and quality operation of their businesses, including raising awareness of the conduct and compliance principles and guidelines described in this document.

Veracel supports its stakeholders by providing consistent training and education through the Compliance Program, content in its official media, and periodic training on the behaviors expected from its suppliers and stakeholders. These efforts are designed to raise awareness of the embedded values of good conduct and integrity in our day-to-day operations.

We continually educate our stakeholders through a variety of channels, including social media (Instagram, YouTube, and LinkedIn), Veracel website, newsletters, Veracel Compliance Program activities and networking events.

3.5 EXPECTATION OF CONDUCT

Veracel is committed to operational excellence and values supplier performance that focuses on health, safety and the environment. It also values process discipline, quality control of supplies, innovation and technical contribution to Veracel's operations.

In order to monitor and ensure the continuous improvement of our processes and to evaluate the behavior expected of our partners throughout the chain, we conduct periodic audits in all of their business environments, whether physical or technological, to verify compliance with the commitments made in this Code and the efforts of our partners to promote an ethical and upstanding culture.

3.6 ANONYMOUS COMMUNICATION CHANNEL

Consistent with best corporate governance practices, Veracel provides an [Anonymous Communication Channel](#), a tool for Veracel's internal and external audiences to report violations or suspected violations of any of the items described in this Supplier Code of Conduct in a proactive, transparent, independent, impartial and anonymous manner.

We also encourage suppliers and their stakeholders to establish communication channels for anonymous, independent and impartial reporting of violations of established policies, ensuring that the whistleblower will not be retaliated for reporting in good faith.

Anyone who feels that they have been adversely affected by Veracel and its suppliers in the provision of services due to irregularities relating to standards, policies, ethics, human rights and the environment, and who has not been able to resolve their issues through Veracel's service channels, is encouraged to report them.

All complaints received by Veracel will be treated confidentially. There will be no retaliation against the employee or supplier for reporting in good faith. In addition, we encourage suppliers and their stakeholders to establish channels to report illegal activities affecting Veracel's business.

Official reporting channels are available at www.veracel.com.br under the [Anonymous Communication](#) link or by calling toll-free 0800-7210764.

3.7 CODE VIOLATIONS AND CONSEQUENCE MANAGEMENT

Failure to comply with the principles and commitments of this Code may result in disciplinary measures, including not being selected as a supplier for new purchases and termination of current contracts.

Full compliance with this Code is a key requirement for companies to remain in Veracel's supplier base.

Version	Date	Content
V.0	2016	Document Development
V.1	2024	General Visual and Content



STATEMENT OF RESPONSIBILITIES



Company Name:

In this act duly represented by:

Function:

Identification card nº

Statement:

- 1) We am aware of and accept the principles of Veracel's Supplier Code of Conduct, the full text of which has been provided to our company today;
- 2) From this date forward, we will endeavor to comply with the terms and conditions of this code, to align our company with them, and to develop and integrate them into our company's management processes;
- 3) We will endeavor to share with Veracel and our network of suppliers and employees the efforts, difficulties and successes in implementing the suggested practices for the sustainability of our business;
- 4) We understand that signing this commitment does not obligate Veracel to enter into a business relationship with our company;
- 5) At least once a year, we will train employees on the scope of supplies and services to be provided to Veracel under the terms of this Co.

Date:

Signature:



SUPPLIER
CODE OF
CONDUCT

VERACEL

